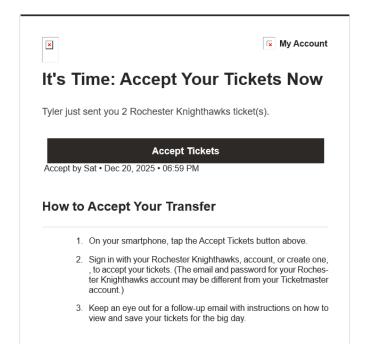
## Step by Step Guild on How to Claim Tickets

Step 1: An email from Blue Cross Arena or the Knighthawks <noreply@ticketmaster.com> has been sent to you

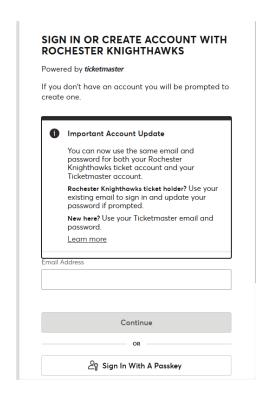
Tyler Just Sent You 2 Rochester Knighthawks Ticket(s)



Step 2: Click Accept Tickets button in the email



Step 3: Log in to the Rochester Knighthawks Account Manager (<a href="https://am.ticketmaster.com/knighthawks/">https://am.ticketmaster.com/knighthawks/</a>) with the email address the tickets have been sent to. Create an account if one has not already been set up



Step 4: After successfully signing in, your ticket transfer will be complete, and the tickets will now show up under My Events and can be saved to your Apple Wallet/ Android Wallet

\*Screenshots of tickets will not be valid on the day of event

