

Step by Step Guild on How to Claim Tickets



Step 1: An email from Blue Cross Arena or the Knighthawks <noreply@ticketmaster.com> has been sent to you

Tyler Just Sent You 2 Rochester Knighthawks Ticket(s)



Rochester Knighthawks <noreply@ticketmaster.com>
To ○ Smith, Tyler

Step 2: Click Accept Tickets button in the email

 My Account

It's Time: Accept Your Tickets Now

Tyler just sent you 2 Rochester Knighthawks ticket(s).

Accept Tickets

Accept by Sat • Dec 20, 2025 • 06:59 PM

How to Accept Your Transfer


1. On your smartphone, tap the Accept Tickets button above.
2. Sign in with your Rochester Knighthawks account, or create one, to accept your tickets. (The email and password for your Rochester Knighthawks account may be different from your Ticketmaster account.)
3. Keep an eye out for a follow-up email with instructions on how to view and save your tickets for the big day.

Step 3: Log in to the Rochester Knighthawks Account Manager (<https://am.ticketmaster.com/knighthawks/>) with the email address the tickets have been sent to. Create an account if one has not already been set up

SIGN IN OR CREATE ACCOUNT WITH ROCHESTER KNIGHTHAWKS

Powered by *ticketmaster*

If you don't have an account you will be prompted to create one.



Important Account Update

You can now use the same email and password for both your Rochester Knighthawks ticket account and your Ticketmaster account.


Rochester Knighthawks ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn more](#)

Continue

OR



Sign In With A Passkey

Step 4: After successfully signing in, your ticket transfer will be complete, and the tickets will now show up under My Events and can be saved to your Apple Wallet/Android Wallet



Buy Tickets

Contact Us

T

Tyler Smith

▼

My Events

Transfer Tickets

My Listings



Knighthawks vs Wings

 Sat • Dec 20, 2025 • 07:00 PM

 Rochester, NY — Blue Cross Arena

View Event Details